

# Hu Open Air Property Website Accessibility Statement

Statement updated on 23/09/2025 based on a self-assessment conducted by the provider.

Hu Holding SpA (the "Company") is committed to making its website accessible, in accordance with the Italian Law no. 4 of January 9, 2004, and Legislative Decree no. 82/2022.

This accessibility statement applies to the following Hu Open Air Property Website domains:

<https://norcenni.huopenair.com/>, <https://montescudaio.huopenair.com/>,  
<https://parkalbatros.huopenair.com/>, <https://fabulous.huopenair.com/>, [ipini.huopenair.com/](https://ipini.huopenair.com/),  
<https://birkelt.huopenair.com/>, <https://altomincio.huopenair.com/>,  
<https://firenzecertosa.huopenair.com/>

## General Information

Subject of the statement: Website

Website name: Hu Open Air Property Website

Technical specifications referenced: WCAG 2.1

Conformance status: Partially compliant

This website is partially compliant with the requirements outlined in Appendix A of the UNI CEI EN 301 549 standard, due to the non-conformities listed below. Please note that the company is not subject to the scope of the "Stanca Law" (Italian Law 4/2004), and this statement is made on a voluntary basis. Nevertheless, the Company is committed to making non-accessible content compliant with the applicable regulations.

## Non-accessible content

- The page language declared in the code is always English, even when browsing in Italian. This affects screen readers' pronunciation and comprehension of content.
- There is no "skip to content" mechanism when navigating with assistive technologies (Bypass block).
- Page headings do not follow a hierarchical order, and in some cases, the main heading (H1) is missing.
- Several key interactive elements (e.g., back buttons) are not reachable via keyboard navigation.
- Content is only accessible through category-based navigation, without offering alternative methods such as search or an alternate menu.
- Links with generic labels do not clearly convey their purpose, making navigation unclear for users relying on assistive technologies.

- Several interactive or textual elements do not meet the minimum contrast ratio of 4.5:1, and some non-text elements do not meet the minimum 3:1 contrast ratio.
- The focus state of some buttons is not clearly visible, making it difficult for users to navigate via keyboard.
- Carousels do not provide an accessible alternative to swipe, preventing interaction for users relying solely on keyboards or assistive technologies.
- Error messages in form fields are not correctly announced by assistive technologies.

### **Feedback and Contact Mechanism**

Users can report any accessibility issues at any time by emailing:  
sustainabilityat@humancompany.com

To facilitate issue resolution, please include the following information in your email:

- Full name
- URL or specific section of the website or app in question
- Clear and concise description of the issue encountered
- Tools used (operating system, browser, assistive technologies)

You can view our Privacy Policy at: <https://huopenair.com/it/privacy-policy>

### **Reporting to the Agency for Digital Italy (AGID)**

If the response is unsatisfactory or if no response is received within thirty days, the user may submit a report via the following link: <https://www.agid.gov.it/>

### **Website Information**

Website publication date: 01/22

Usability tests conducted: NO

Content Management System (CMS): Statamic (CMS)

### **Company Information**

Number of employees with disabilities: 13

Number of workstations for employees with disabilities: 0