



PET POLICY

The perfect holiday? For them too.

Pets are welcome. You'll find dedicated accommodations and spaces designed for them, for the comfort of those travelling with a pet and the peace of mind of all guests at the village.

If you are travelling with your pet, please let us know when booking and bring your pet's documentation and vaccination certificates with you.

Health regulations

- Pets must comply with current health regulations, evidenced by an updated vaccination booklet.
- The animal's health booklet, with relevant vaccinations, must be presented at check-in. Access will not be permitted without the health booklet.
- For anything not regulated in these rules, please refer to the provisions of the Civil Code and local regulations of the area where the site is located.

Hygiene

- You must pick up after your pet and dilute any urine with water.

Muzzle

- You must always carry a muzzle and have the animal wear it in situations that are potentially dangerous for other people or animals.

Responsibility

- Civil and criminal liability for any damage caused by the pet to persons, property or other animals is borne entirely by the owner.
- The owner is responsible for the behaviour and control of their pet throughout their stay, ensuring that it does not disturb other guests or cause problems with other animals.

Supervision

- Pets must not be left unattended or allowed to roam freely within the site.

Identification

- All dogs must be identifiable by microchip.
- At check-in, an identification Pet Pass will be provided. It must be attached to the dog's collar or harness and kept visible throughout the entire stay at the property.

Disturbance and safety

- Pets must be managed in such a way as not to cause disturbance, damage or danger to other guests or the sites.
- For safety reasons, it is recommended to avoid the use of retractable leashes within the site.
- The site management reserves the right to refuse service in the event of aggressive behaviour or excessive disturbance caused by a pet.

Access to accommodation

- Pets are welcome. You'll find dedicated accommodations and spaces designed for them, for the comfort of those travelling with a pet and the peace of mind of all guests at the village.
- Up to two pets are allowed per accommodation. For special requests you can send an email to booking@huopenair.com.
- It is strictly forbidden to leave pets unattended inside the accommodations.
- To ensure the safety of pets and our service staff, room cleaning and tidying will only be provided if the animal is enclosed in a suitable carrier, or on a lead in the presence of the owners, or preferably when the room is empty.
- Pets are not allowed on beds, armchairs, chairs, tables or other furniture, either in the accommodation or in common areas.
- It is not permitted to wash animals in the bathrooms of the accommodations and any use of bed linen and towels for pets is prohibited.

Leads

- Dogs must always be kept on a lead, with a maximum length of 1.5 metres

Guide dogs and working dogs

- Guide dogs and working dogs are exempt from any additional charges.

Additional cost

- There is a mandatory supplement when staying with a pet, which covers additional services and management costs. The cost varies depending on the type of accommodation and/or length of stay and is applied at the time of booking

Areas not accessible to pets

- Pets are not allowed in some common areas of the property and in certain clearly marked areas. Guide dogs are exempt from any access restrictions.